



## Henkel – Pattex “Win a holiday for 2 to Mauritius” Competition

### Customer Terms and Conditions

Henkel – Pattex “win a holiday for 2 to Mauritius” Competition customer Terms and Conditions

#### **THE PROMOTION**

1. Any person participating in this promotion (Pattex “win a holiday for 2 to Mauritius”) – run by Henkel, including affiliates, partners, associations and agents, does so on acceptance of these terms and conditions (“Terms and Conditions”)
2. The Pattex “win a holiday for 2 to Mauritius” promotion will run from 01 June – 31 August 2017 (midnight), after which date the promotion will automatically lapse and no further entries will be accepted.
3. In order to enter the Pattex “win a holiday for 2 to Mauritius” competition customers must purchase any Pattex product, remove the sticker off the product, SMS the word “Pattex” to 30086, Enter the unique code from the sticker and play the interaction to stand a chance to win a holiday for 2 to Mauritius, during the promotional period (01 June – 31 August 2017 inclusive).
4. This offer is limited to the prize stated; 1 x holiday for 2 to “Mauritius”.
5. Winners will be notified via telephone after the promotion concludes.
6. The judge’s decision is final and no correspondence will be entered into.
7. A MAXIMUM of 1 prize may be claimed per person, per household (per mobile number), per booking group (group defined as more than ONE person accompanying the Winner).

#### **THE PRIZES**

1. The prize offered for this promotion is a holiday for 2 to Mauritius.
2. All entries must be submitted by 31 August 2017 to qualify to receive the prize.
3. All entries will go into a draw to stand a chance to win 1 x holiday for 2 to Mauritius. The winners will be contacted during the month of October 2017 to make arrangements for handover of prizes.
4. The rewards cannot be redeemed for cash in part or whole, and are non-refundable, non-exchangeable nor transferrable in anyway.
5. The Promoter reserves the right to withdraw or substitute the prize with another prize of greater or equal value.
6. The obligations of the Promoter, a supplier of goods or services in connection with the Pattex win a holiday for 2 to Mauritius competition are deemed fulfilled when a prize is redeemed.



## EXCLUSIONS AND OTHER IMPORTANT TERMS

1. The Pattex win a holiday for 2 to Mauritius is open to all South African residents over the age of 18 years, to the exclusion of employees of the Promoter, their merchandisers, advertising, promotional and PR agencies and all their immediate family members, as well as employees and their immediate family members associated with the suppliers of goods or services in connection with the Pattex Gives You The Power competition.
2. For any queries regarding the Pattex win a holiday for 2 to Mauritius, the participants can contact Henkel on 0800 13 81 81 or via email to [promo@henkel.com](mailto:promo@henkel.com) during office hours (between 08h30 and 16h30) on weekdays (Monday to Friday)
3. The terms and conditions of the competition partners apply.
4. Any additional charges not included in the Promoter's prize, will be charged at FULL PRICE according to the respective Participating Partner's standard conditions.
5. The Promoter, its agents and distributors accept no responsibility and shall not in any circumstances be responsible or liable to compensate the Winners or the bearer, or accept any liability for (a) any inability by the Winners to use the prize or at all (b) the lack of quality or any other aspect of any service which is or should be provided at any Participating Partner(s), or (c) the contents, accuracy or use of the Rewards nor will any of them be liable for any personal loss, injury, death or damage to any property occurring while using the services of the Partner.
6. The Promoter, its agents and distributors cannot replace any lost or stolen prizes and reserve the right to withdraw or amend any details and /or prize without notice.
7. The Promoter is not responsible for any prize misrepresentation (written or verbal) or warranties by anyone /group other than the Promoter.
8. The promoter and its authorized agents have no responsibility for the administration of the Participating Partner and will not accept any liability in relation to the quality or performance thereof.
9. The Promoter reserves the right to withdraw the prizes without advance notice in the event of force majeure such as war, earthquakes, disasters, calamities or similar circumstances or any other event beyond the reasonable control of the Promoter.
10. The Promoter reserves the right to terminate the Pattex win a holiday for 2 to Mauritius competition immediately and without notice. In the event of such termination, all Winners agree to waive any rights that they may have in terms of the Pattex holiday for 2 to Mauritius competition and acknowledge that they will have no recourse against the Promoter or a supplier of goods or services in connection with the Pattex holiday for 2 to Mauritius
11. Henkel may choose to publish the names of the qualifying customers in this promotion, but may only do so with the consent of such qualifying customers.
12. The Pattex holiday for 2 to Mauritius competition is governed by the laws of the Republic of South Africa.